

A woman with blonde hair, wearing a red jacket and blue jeans, is smiling while using an ATM. A man with curly hair, wearing a denim jacket and blue jeans, stands behind her, looking at his phone. A woman with blonde hair, wearing a light blue jacket and a black backpack, is partially visible on the right. The background shows a modern building with large glass windows.

Discover
the next generation of
seamless ATM services

ATM Global Care

agile cash automation



Welcome to the future of cash

Cash matters. It lubricates our lives, helping us move quickly and easily through the world.

Loomis has more than two centuries of experience in handling, moving and managing cash – and we’ve been involved in foreign exchange for decades. Major banks already trust us to operate and maintain their ATM networks.

Loomis is working to transform the way the world uses cash, making it simpler, smoother and safer than ever before.

Loomis ATM Global Care is a part of this vision of the future of cash. It’s a one stop shop solution for all your ATM needs, from installation and maintenance to security, digital cash services, compliance and more.

We simplify your hard work and reduce the costs of running ATMs, while making sure your customers can always get hold of the money they need. So you can continue to offer the flexibility, availability and trust only cash can provide.



The world leader in cash

Partnering with Loomis puts the world’s #1 cash management infrastructure to support you.

Our **SafePoint** solution is the reference in retail – and we already service **more than 130,000 ATMs around the world.**

We have established **partnerships with leading ATM manufacturers and software vendors** to offer the most advanced tech, automation and features from a new generation of cash machines.

We’ll help you keep your customers happy, giving them access to the unique **flexibility, convenience and trust** only cash can provide.

In a world where **outsourcing is an important part of the ability of financial institutions to offer ATM services to their customers**, we offer our unique **end-to-end presence in the cash value chain.** As well as servicing your machines, we handle everything from cash management to forecasting, monitoring, reconciliation and more.

It's time to change the way we handle cash

Though cash is still a vital part of banking, retail and society, cash handling, provisioning and reconciliation are, all too often, a source of pain for banks, retailers and other businesses. The whole cash value chain is unoptimized and traditionally it is considered:

- **Overcomplex** technical and financial architecture
- **Heavy internal costs** including training, IT investments, services and compliance
- **Multiple suppliers** mean coverage issues and a lack of end-to-end accountability
- **Traditional incumbents** leave customers feeling locked-in and limited
- **Outdated ATM fleets** unable to adapt to new requirements and consumer demand
- **Frequent Reconciliation disputes**
- **Pressure** on business models from fintech solutions and open banking
- **New standards of customer satisfaction** from innovative newcomers

Introducing Loomis ATM Global Care: **true one stop shop** for all your cash needs

Loomis ATM Global Care is a unique offer combining world-class technology, agile customer and cash services and more. We are your sole partner for:

- **Fleet management** including configuration, installation, upgrades, maintenance and environmental recycling and disposal of old hardware
- **Customer services:** configuration, installation, upgrades, maintenance and more
- **Cash transportation** and management
- **Financial services:** monitoring, forecasting and reconciliation
- Physical and logical **security**
- **Consolidated reporting** of the full value chain
- **Compliance** with local and international laws and regulations

Loomis can help you with all the technology
and services you need to run your ATMs.

Agile Services working harder for you

Our proven ATM infrastructure is matched by high-end technologies and responsive services designed to offer the best solutions:

- **Consulting:** we'll work with you to design a solution that fits your exact needs
- **Integration:** hardware, software, supervision and monitoring to match your environment
- **Installation:** project managers to supervise even the most complex programs
- **Virtual ATM solution** providing access to cash even in remote areas
- **Training** to maximise knowledge and customer satisfaction
- **Maintenance (FLM/SLM):** when cash is an important part of your business, we'll give you the availability you need



CIT / CMS

Predictive cash management,
cash logistics, cash centre
services



Support services

Proactive monitoring and service desk,
first line maintenance,
second line maintenance



Fleet management

ATM hardware, site management
and installations, upgrades and removals,
environmental recycling and disposal

security
governance
project management

A progressive approach to outsourcing



IT services

ATM software, transaction switch,
communication, IT operations
and hosting



Financial services

Transaction monitoring, reconciliation,
claims and chargebacks,
Value added services



ATM as a service

Card acquiring services,
fleet outsourcing,
white label ATM / ATM pooling

security
governance
project management



To discuss how ***Loomis ATM Global Care*** can help you be part of the future of cash, contact your nearest Loomis office.

